

This is your daily email to keep you updated on the government's response to coronavirus (COVID-19).

COVID-19 test kit delivery schedules for schools and colleges

Delivery schedules for the week commencing Monday 24 May are now available on the document sharing platforms. Please check the published delivery schedule prior to contacting the helpline in relation to expected timescales for receipt of deliveries. Please wait for 48 hours after a scheduled delivery date before contacting the helpline.

The delivery schedule for primary schools and maintained nurseries is available on the [primary schools document sharing platform](#).

The delivery schedule for secondary schools, further education colleges, independent training providers and adult community learning providers is available on the [secondary schools and colleges document sharing platform](#).

COVID-19 guidance now published in HTML

We have converted the following pieces of guidance from PDF to HTML format, making them more accessible and easier to navigate and read. We have not made any changes to the content of the guidance since they were last updated.

- [Face coverings in education](#)
- [Contingency framework: education and childcare settings](#)
- [Actions for early years and childcare providers during the COVID-19 pandemic](#)
- [Schools COVID-19 operational guidance](#)
- [Further education COVID-19 operational guidance](#)

- [Higher education COVID-19 operational guidance](#)
- [SEND and specialist settings – additional operational guidance](#)
- [Protective measures for holiday and after school clubs, and other out-of-school settings during the COVID-19 pandemic](#)
- [Guidance for parents and carers of children attending out-of-school settings during the COVID-19 pandemic](#)

Important information for schools and colleges about laptops and routers provided through the Get help with technology programme

Laptops, tablets and 4G wireless routers were provided by the Department for Education as part of the Get help with technology programme to support remote learning during the COVID-19 pandemic.

We will continue to provide data for 4G routers until Saturday 31 July 2021.

Some schools and colleges ordered 'restricted' Windows laptops and tablets that came with security software installed. Licenses for these will expire on Thursday 30 September 2021. You need to [reset these laptops, tablets and routers](#) so they can continue to be used.

If you have Huawei routers, you will need to [reset them before Friday 16 July 2021](#). If you do not do this, you will be unable to use another SIM card when the data runs out.

It is a school or college's responsibility to safeguard the young people in their care. The [resetting guidance](#) includes all the information you need to restore factory settings and apply your own security software to laptops and tablets. Please ensure that you share this information with whoever is responsible for IT at your school or college.

If you ordered 'standard' Windows devices that were provided without security settings, no action is required.

If you have any questions or encounter issues during the reset process, please [contact us](#).

The information below has not changed since our last update

Department for Education COVID-19 helpline

The Department for Education COVID-19 helpline and the PHE Advice Service (option 1) is available to answer any questions you have about COVID-19 relating to education settings and children's social care.

Phone: 0800 046 8687

Opening hours:

Monday to Friday from 8am to 6pm

Saturday and Sunday from 10am to 6pm

Bank holiday opening hours:

Monday 31 May from 10am to 4pm

Please listen carefully to all of the available options before selecting the most appropriate option for your nursery, school, college or university.

Look up your unique organisation number (UON)

If you have not received your unique organisation number (UON) for ordering new COVID-19 test kits you can [look it up using your unique reference number \(URN\) or your UK provider reference number \(UKPRN\)](#) or by calling the Test and Trace helpdesk on 119.