

This is your daily email to keep you updated on the government's response to coronavirus (COVID-19).

Local restriction tier posters

From Wednesday 2 December, England will move into [local restriction tiers](#) where different tiers of restrictions apply in different parts of the country.

The Cabinet Office has published a [series of posters](#) that provide information about the local restriction tiers.

The [postcode checker](#) can be used to find out the restrictions in your area or an area you plan to visit.

These rules will apply from 00:01 on Wednesday 2 December. Current national restrictions must be followed until this time.

Guidance for education, childcare and children's social care settings

Our guidance was updated last week to reflect the end of national restrictions and how education, childcare and children's social care settings should operate under the local restriction tiers.

The guidance can be accessed using the links below:

- [Guidance for early years and childcare providers](#)
- [Guidance for schools](#)
- [Guidance for further education providers](#)
- [Guidance for local authority children's services](#)
- [Guidance for parents and carers](#)

Department for Education coronavirus (COVID-19) helpline – Christmas opening hours

The Department for Education coronavirus (COVID-19) helpline will be available over the Christmas holidays to answer any questions you have about coronavirus (COVID-19) relating to education settings and children's social care. The helpline will, however, close on the bank holidays, and have shortened opening hours on Christmas Eve and New Year's Eve.

Phone: 0800 046 8687

Opening hours:

24 December – 8am to 4pm

25 to 28 December – Closed

29 to 30 December – 8am to 6pm

31 December – 9am to 4pm

1 January – Closed

2 to 3 January – 10am to 6pm

Until 24 December, the helpline opening hours are:

Monday to Friday from 8am to 6pm

Saturday and Sunday from 10am to 6pm

Please listen carefully to all of the available options before selecting the most appropriate option for your nursery, school, college or university.

Please select option 1 or 2 if you require specific advice on the action to take to respond to a positive case of coronavirus (COVID-19) in your setting. This option will take you through to a dedicated team of NHS Business Services Authority advisors who will work through a risk assessment with you to identify close contacts and will inform you what action is needed based on the latest public health advice.

Please select option 3 or 4 for any other questions about coronavirus (COVID-19) relating to education settings and children's social care.

The information below has not changed since our last update

Look up your unique organisation number (UON)

If you have not received your unique organisation number (UON) for ordering new coronavirus (COVID-19) test kits you can [look it up using your unique reference number \(URN\) or your UK provider reference number \(UKPRN\)](#) or by calling the Test and Trace helpdesk on 119.

Department for Education guidance

Our guidance to support education providers, local authorities and parents during the coronavirus (COVID-19) outbreak can be accessed using the links below:

- [Guidance for early years and childcare providers](#)
- [Guidance for schools](#)
- [Guidance for further and higher education providers](#)
- [Guidance for local authority children's services](#)
- [Guidance for holiday or after-school clubs and other out-of-school settings](#)